

Our COVID-19 Systems

In order to reduce the risk of infection Rubix has completed a comprehensive risk assessment and has the following systems in place:

1. Registration on Entry

As with all venues, we will be taking your names and contact numbers upon entry to assist with track & trace. In addition to this we will use a 'no-touch' thermometer to take your temperature.

2. Customer Flow

We have looked at our venue size, furniture positioning and how customers can move safely around the venue when entering, going to the toilet, going out for a cigarette and leaving the venue.

3. Reduced Capacity

In line with the above we have reduced our capacity.

4. Booking Tables

We have set up a booking system through Facebook where you can simply message us to book a table for your next visit.

5. Waiter/ess Service

We have put customer pager buttons on each table to make it easy for you to call a server to order your drinks. A waiter/ess will attend your table and bring drinks to you.

6. Contactless Payment

Contactless payment is preferred but cash payments will be accepted also.

7. Background Music

Background music will be played in the venue. This will help reduce raised voices or shouting.

8. Tables

Our tables have been positioned at least 1 metre apart to help with social distancing.

9. Signage

Signage has been placed all around the building highlighting issues such as social distancing, our systems that are in place, hand washing and our procedure for using the toilets.

10. Toilets

Our toilets will have a one in, one out system.

11. Ventilation

Ventilation will be increased with additional doors and windows opened.

12. Sanitiser

Sanitiser units have been conveniently placed around the venue for customer use.

13. Clear Safety Screens

Clear safety screens have been erected on top of the bar for both customer and staff safety.

14. PPE

PPE has been issued to all staff so expect to see masks and/or face shields.

15. Cleaning

Our cleaning levels have been increased. This includes cleaning trays and card machines after each use. We will be deep cleaning the venue after each session. Your table will be sanitised before you sit down and during your stay you will notice the staff doing increased cleaning of surfaces and toilets.

16. Temperature Checks

Temperature checks will be done on all staff prior to their shift. All customers will also have their temperature taken by a 'no-touch' thermometer upon entry.

17. Staff Training

Staff training has taken place to roll out all of our new systems and how job roles will be affected.

18. Behind the Bar

Behind the bar you will notice less staff. This enables us to use a safe 'side by side' system of working but with a reduced capacity this will not affect our usual great, quick service.

19. Text a Table

Our new system 'Text a Table' will be in operation to avoid queueing outside the venue. If you would like a table and we are full you simply leave us your mobile number and we will text you when one is available.

20. Deliveries

Our deliveries are taken in a controlled way to reduce any risks. All exterior packaging is sanitised upon delivery.

These measures are a brief summary of the systems we have in place to protect both staff and customers. I hope you can see that we have taken a serious but practical approach to keeping everyone safe. We hope that we can still provide a fun Rubix experience.